Kimberly McCartney 8400 Bodega Ave Sebastopol CA 95472

Jun 18th 2019

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

I have chosen Sonic, in northern California, for their superior performance, exemplary customer service, their guaranteed protection of my data, and their company culture which provides positive working conditions and supportive participation in the community.

The USTelecom petition to dismantle key components of the 1996 Telecommunications Act WILL materially affect me as a residential Sonic customer if this petition is granted.

In a world where the incumbent American giant providers have unexplained outages of service, hostile customer service practices, and artificially high rates, more than ever we need competition to keep the industry healthy and moving forward. American internet services are already more expensive and significantly slower than their counterparts in Europe and other parts of the world - while other countries advance in technology, research and cooperation through their internet access we're falling behind in both efficiency and price. The healthy competition from companies like Sonic helps ensure we don't become a second-tier country in communications infrastructure and research abilities.

Kimberly McCartney